



15 October 2020

**Will your child be catching the bus to/from School in 2021?
Applications are now open for 2021 Bus Passes!**

Dear Parent or Guardian,

Bus passes are available for those students who meet the distance eligibility criteria for a State Government subsidy towards travel costs going to and from school.

New applications from existing bus pass holders are also required if:

- Your child is entering Prep or Year 7 in 2021
- Your child is starting at a new school in 2021
- Your address has changed

Bus Travel Assistance applies to students who meet the distance eligibility criteria:

- High School student who resides 4.8km, or more, from the nearest State High School
- Primary School student who resides 3.2km, or more, from the nearest State Primary School.

Please note that the distance criteria applies whether your child attends that school or not.

Bus Travel Assistance Safety-Net (SN) applies to new applicants who do not meet the distance criteria above, but are listed on a Pension or Health Care Card and meet the following criteria:

- High School student who resides less than 4.8km from nearest State High School.
- Primary School student who resides less than 3.2km from nearest State Primary School.

Details of the Pension or Health Care card must be supplied.

Did you know that you can apply online for STAS (School Transport Assistance Scheme)?

- One form (for all providers, ferry and bus)
- Up to five children
- Any device

For more information:

Visit www.qld.gov.au/schooltransportassistance

Contact STASdigital.Helpdesk@tmr.qld.gov.au or 1300 119 289 for technical assistance with your online application.

For further information regarding bus services, visit www.transdevbrisbane.com.au

If your student currently holds a Transdev bus pass and none of the criteria above apply, a new card will be sent to your student's school for the commencement of Term 1 2021. Alternatively, these bus passes can be collected from the Transdev office at 10 Smith St Capalaba from 21 December 2020 - 15 January 2021. Office hours are Monday -Friday 8:30am – 4:30pm.

New applications must be submitted by **11 December 2020** to ensure your child has their bus pass to commence the 2021 school year. Due to the volume of new applications received, applications received after this date could result in a delay in your child receiving their bus pass, and they may be required to pay full fare to travel.

Yours sincerely,

Customer Experience Team
Transdev Queensland Bus